



Emerald Planet Environmental
Unit 2 / 29 Mitchell Road
Brookvale NSW 2100
Phone: +61 2 9466 6000
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ABN: 84 134 475 522
ACN: 134475522

Emerald Planet PV Panel Warranty

Limited Warranty for PV Modules

Emerald Planet Pty Ltd warrants its poly-crystalline & mono-crystalline modules will be free from defective workmanship and materials and agrees that it will, at its option, either repair or replace any defective module or part thereof with a new or remanufactured equivalent at no charge to the purchaser for parts or labour for the period set forth below.

The limited warranty described herein is in addition to whatever implied warranties may be granted to purchasers by law. All implied warranties including the warranties of merchantability and fitness for use are limited to the period from the date of purchase set forth below.

Neither the sales personnel of the seller nor any other person is authorized to make any warranties other than those described herein, or to extend the duration of any warranties beyond the time period described below on behalf of Emerald Planet Pty Ltd.

The warranties described herein shall be sole and exclusive warranties granted by Emerald Planet Pty Ltd and shall be the sole and exclusive remedy available to the purchaser. Correction of defects, in a manner and for the period of time described herein, shall constitute complete fulfillment of all liabilities and responsibilities of Emerald Planet Pty Ltd to the purchaser with respect to the module and shall constitute full satisfaction of all claims, whether based on contract, negligence, and strict liability otherwise. In no event shall Emerald Planet Pty Ltd be liable, or in any way responsible, for any damages or defects in the module which were caused by repairs or attempted repairs performed by anyone other than Emerald Planet Pty Ltd or authorized service provider. Nor shall Emerald Planet Pty Ltd be liable or in any way responsible for any incidental or consequential economic or property damage.

Warranty Period

1. The warranty period for material defects and workmanship is five (5) years from the date of purchase.
2. The warranty period with respect to power output continues for a total of twenty five (25) years from the date of purchase, the first ten (10) years at 90% of rated output at STC (Standard Test Conditions) and the balance of twenty (20) years at 80% of rated power output at STC.

Note: In case of any discrepancy in a warranty claim, a first class international test institute such as TUV Rheinland in Cologne, Germany shall be involved to judge the claim finally.

This warranty does not apply to any appearance items of the module nor to the additional excluded items set forth below nor to any module the exterior of which has been damaged or defaced, which has been subjected to misuse, abnormal service or handling, or which has been altered or modified in design or construction.



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Additional Items Excluded from Warranty Coverage

Warranty coverage does not apply when;

1. The module is improperly fitted. (Refer to manufacturers installation instructions, CEC guidelines and AS/NZ3000)
2. The module is installed in a mobile or marine environment (any installation seaward of the mean high water mark), subjected to improper voltage or power surges or abnormal environmental conditions (such as acid rain or other pollution);
3. The components in the construction base on which the module is mounted are defective;
4. External corrosion, mould, discolouration or the like occurs;
5. Defects caused by the module being subjected to any of the following; extreme thermal or environmental conditions or rapid changes in such conditions, corrosion, oxidation, unauthorized modifications or connections, unauthorized opening or repair, repair by use of unauthorized parts, accident, force majeure (e.g. lightning strike, bushfire etc.), influence from chemical product or other acts beyond Emerald Planet Pty Ltd's reasonable control (including but not limited to damage by fire, flood, etc.)
6. Death or injury to persons resulting from any cause other than proven negligence of Emerald Planet Pty Ltd, it's employees or representatives, and;
7. Incidental, consequential or special damages such as loss of use, loss of profits, revenues, business, goodwill, damage to reputation or expenses payable to a third party.

Warranty Claim

In order to enforce the rights under this limited warranty, the purchaser must provide proof of purchase to Emerald Planet Pty Ltd.